

R.J. O'Brien & Associates, LLC and its affiliates (collectively, "R.J. O'Brien" or we or us) and ALTAVRA, who has adopted this policy, believe in respecting the privacy and security of your personal information.

Please read this Privacy Policy carefully.

We do not disclose any nonpublic personal information about our customers or former customers to anyone, except as permitted by law.

## Collection of Information

We may collect personally identifiable information ("PII") about you from the following sources:

- Information we receive from you on applications or other forms;
- Information from communication and interactions that we have with you;
- Information from third parties who provide consumer information or verify consumer relationships;
- Information about your transactions with us, our affiliates or others;
- Information we receive from a consumer reporting agency; and
- Information about you that we obtain through an information collecting device from a web server.

PII includes any information by which you can be personally identified, and may include your name, address, age, date of birth, electronic mail address, occupation, employment information, telephone number, education, the kind of service provided to you, credit card number, and other similar information.

## Use and Disclosure of Your Information

We may use and/or share your PII for the following reasons:

- to contact you in response to your inquiries, comments and suggestions;
- to contact you otherwise when necessary;
- for the specific purpose for which it was volunteered;
- to complete any transactions that you may perform with or through us;
- to be provided to R.J. O'Brien's or ALTAVRA's third parties in connection with the legitimate business purposes of R.J. O'Brien, ALTAVRA or the site;
- to third parties that assist us with preparing and processing orders and statements;
- as required by law or regulation, or as requested by government authorities, or for the protection of persons or property;
- in connection with an acquisition, merger, restructuring, sale or other transfer involving all or any portion of the business.

## Confidentiality and Security

We restrict access to your PII to those employees who need to know that information to provide products or services to you. We maintain physical, electronic and procedural safeguards to guard your PII. However, due to the design of the Internet, we cannot guarantee that communications between you and our servers will be free from unauthorized access by third parties.

## USA PATRIOT ACT NOTICE TO CUSTOMERS

To help the government fight the funding of terrorism and money laundering activities, Federal law requires all financial institutions to obtain, verify, and record information that identifies each person who opens an account.

What this means for you: When you open an account, we will ask for your name, address, date of birth and other information that will allow us to identify you.

## [GDPR Privacy Notice](#)

If you have any questions, please call +1-561-829-8291 or email [clientservices@altavra.com](mailto:clientservices@altavra.com).